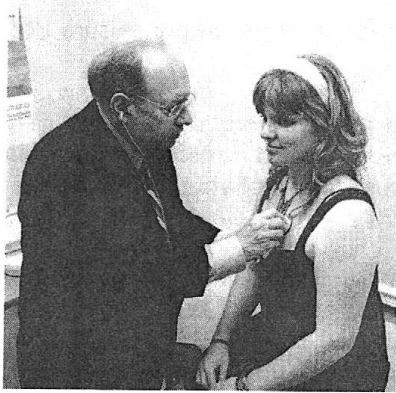


Welcome to

DEL VALLE PEDIATRICS

www.delvallepediatrics.net



- We provide evidence based medical care and information to allow our families to be active participants in their child's healthcare. This includes self-management support.
 - We provide ease of access and referral information by daily dedicating nurses to telephone call support and triage, patient portal, website contacts, specialty referrals, authorizations, and EMR management.
 - We provide timely compassionate medical care.
- We have age appropriate information and handouts available in our office and on our website.
 - You can refer to www.delvallepediatrics.net before or after your child's appointment to obtain important information and documents.
 - Be sure to Register your child on our Patient Portal with the information provided. (see other side)

You can Help us by:

- Bring your insurance card to every visit. Also, any insurance or payment information you may have regarding your policy.
- Bring information about recent medical visits to other offices or hospitals/clinics.
- Bring a list or cell phone picture of present prescriptions your child is taking.

Contact us information:

- Website: www.delvallepediatrics.net
- Office Hours: Monday through Friday 8:00am till 4:00pm and Saturday mornings beginning at 8:00am by calling our main number 239 277 7666
- Calls received after normal business hours are answered by Del Valle Pediatrics' answering service and an on-call physician will be paged.



www.delvallepediatrics.net

Thank you for your interest in viewing your child's health records through our secure Patient Portal.

Our Patient Portal provides convenient 24-7 access from the comfort and privacy of your home or office. You can view your child's appointment history, send messages to our office, view and complete forms prior to your visit, view clinical summaries of your child's office visit and more.

Due to HIPAA security requirements each child must be registered individually and must have a unique functional email address.

Visit our website: www.delvallepediatrics.net and click on the Patient Portal Link

The information you will need to register:

- Patient First Name
- Patient Last Name
- Date of Birth
- Zip Code
- Home Phone Number or Last 4 digits of their Social Security Number

- Username
- Email (**a separate and functional unique email is required for each child**)
- Password
- Password Question and Answer
- Agree to the Practice Policy
- Enter Security Characters
- Click on Register

When your registration is successful, you will be prompted to enter the Username and Password you created to enter the Patient Portal, which will bring you to the Home Page.

****Note**** If you do not have a unique email address per child, you can create additional email accounts through your current internet email provider, such as, Verizon, Comcast, Bright House, Google, Yahoo, etc.